

Natural Earth Laundry Service Agreement

Name: _____

Email: _____

Phone: _____

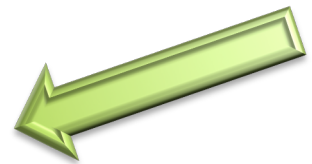
Pickup Address: _____



Cost of Service

~~**Cost Per Lb. \$1.79/lb~~

****Exclusive Internet Pricing- \$0.99/lb**



- Discounted pricing limited to the first 100 new customers.
- Applicable sales tax will be added as required.
- Minimum order of \$15.00 per pickup.
- Customer agrees to provide a valid credit card, which will be kept on file.
- Pick-up on Tuesday and Delivery on Thursday.

- **All customers referring another new customer receive a \$50 credit toward service.**
- Dry cleaning transport available for \$7.50/month transport charge plus actual cost of dry cleaning garments.

Billing Information

Name of Cardholder: _____

Card #: _____

Expiration Date: _____ 3-Digit Security Code: _____

Billing Address: _____

Disclaimer: I agree to allow Natural Earth Laundry to charge my credit card for all charges related to my plan selection, dry cleaning, and overage charges. Furthermore, I have read the terms outlined on the rear page of this agreement and agree to the outlined terms and conditions.

Signature: _____ Date: _____

TERMS AND CONDITIONS:

Natural Earth Laundry is pleased to provide professional pick up and delivery laundry services to our customers and offers quality and convenience at an affordable price. We offer you, our customers, our services subject to your compliance with and acceptance of the terms and conditions stated and set forth below. Your use of the Natural Earth Laundry indicates your agreement to be bound by the terms and conditions contained herein. Please read the following provisions carefully and if you do not so agree, you should inform us and cease using the service immediately. This agreement is strictly between Natural Earth Laundry and its customers and does not in any way constitute or imply any relationship with any other parties.

Please Read This Agreements: This is a Membership Agreement between Natural Earth Laundry, LLC. ("Natural Earth Laundry"), a Virginia-based company and you ("Member"), an individual, for pickup and delivery wash and fold laundry services. You are purchasing a prepaid wash-and-fold membership contract for the length of time you selected. Natural Earth Laundry reserves the right to deny service to any customer at the discretion of the company. The following terms of service apply to your membership and your contract:

1. Liability

Disclaimer: Natural Earth Laundry will provide each customer with a laundry bag. Natural Earth Laundry reserves the right not to pick up items that are not in these bags. The customer agrees not to include any of the following items inside their wash and fold laundry bag given to Natural Earth Laundry representatives for service: (i) non-washable items, (ii) items that are labeled for hand washing and/or dry cleaning only, or (iii) any other items not meant for laundering or dry cleaning. The customer is responsible for any and all damage caused by any items left in the customer's clothing or laundry bag that cause damage to the clothing of any customer, the cleaning machines, or any other property of Natural Earth Laundry or its other parties or customers. Natural Earth Laundry is not responsible for, and shall not pay for, any loss, damage or theft of items left unattended by the customer for pick up or delivery. You agree that Natural Earth Laundry may refuse to launder an item and send it back unwashed with an explanatory note, if we think it will become damaged or damage other items. Missing or damaged items must be reported to Natural Earth Laundry within three (3) days of picking up your laundry bag. If a customer is able to provide proof of purchase and purchase amount of the lost or damaged item, Natural Earth Laundry will provide a full refund up to fifty (\$50) dollars for each individual item and the maximum total reimbursement per customer of \$100. Natural Earth Laundry is not liable for any preexisting damage to garments and reserves the right to return any item without cleaning if any preexisting damage is found or if we have a concern about the colorfastness or the age or weakness of the fabric.

2. Payment:

Customer agrees to pay the total amount according to card issuer agreement. Credit cards will be billed at the beginning of each month for that month of laundry service. All laundry turned in to Natural Earth Laundry by an authorized user of that account will be cleaned according to garment label directions. The customer must pay the agreed upon charges prior to service. Service will not begin until Natural Earth Laundry has received a signed service agreement. Services that have been paid for but go unused do not carry over from week to week. Scale readings are rounded up to the next whole pound for processing purposes. Natural Earth Laundry reserves the right to charge payment for excess laundry. All sales are final and all payments are non-refundable. The customer can cancel the service at any time but must provide 14 days advance notice.

3. Auto-Renewal:

Service will auto-renew each month unless cancelled by customer. The Customer agrees to allow Natural Earth Laundry to charge their credit card at the beginning of each month for that respective month.